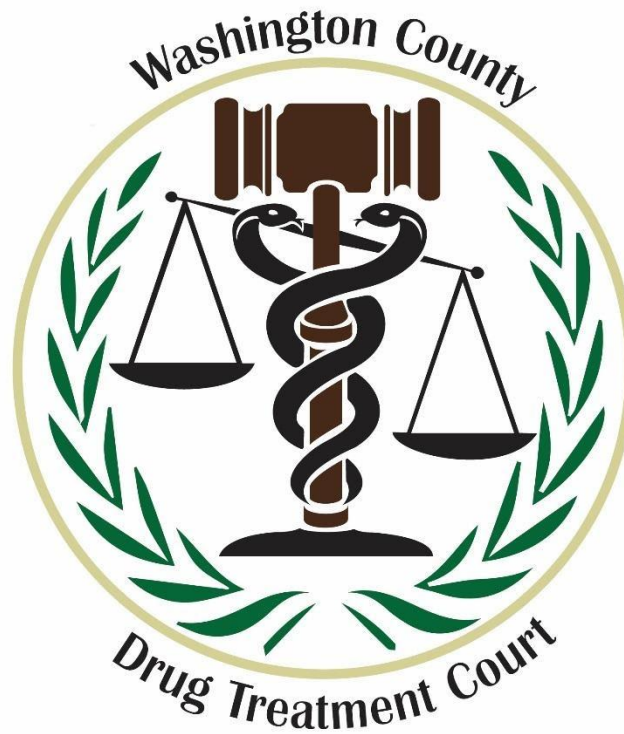


Washington County Drug Treatment Court

# Participant Handbook



## Welcome

Welcome to the Washington County Drug Treatment Court! This handbook provides important information that you need to successfully complete Drug Treatment Court. It will be used as a guide throughout your participation in the Drug Treatment Court program. Please review all of the information in this handbook carefully, and be sure to ask your attorney and/or case manager if you have any questions about what is expected of you. You are responsible for knowing all of the information in this manual.

We look forward to working with you. The entire Washington County Drug Treatment Court staff is dedicated to helping you through this program and providing you with the tools you need to continue with a healthy and productive life after you graduate.

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## Mission & Goals

**Mission Statement:** The Washington County Drug Treatment Court (WCDTC) is to provide a safe and effective alternative to the traditional criminal justice system for individuals with a substance use disorder. The WCDTC emphasizes personal accountability as well as the importance of evidence-based treatment in order to treat the underlying cause of criminal behavior, thereby reducing the recidivism of this population and increasing public safety in Washington County.

**Goals:** The primary goal of the WCDTC is to reduce recidivism for individuals involved in the criminal justice system. The program aims to provide access to and coordination of treatment to address the substance use disorder that typically underlies criminal behavior. The program holds clients accountable by involving all the different professionals and agencies involved in their program including frequent alcohol and drug testing. We hope that by increasing access to treatment while holding clients accountable clients will find a path to long-term recovery and avoid future involvement in the criminal justice system.

## The Diversion Team

The WCDTC is overseen and coordinated by a group of professionals from multiple county agencies, treatment providers, and community organizations. We believe it is imperative to the creation, sustainability, and effectiveness of the WCDTC to have involvement and support from various agencies in partnership with the criminal justice system. A team approach allows decisions to be made taking into consideration a variety of viewpoints and ensures the interests of clients, the community, and the criminal justice system are represented.

### Members of the Washington County Diversion Coordination Committee:

Honorable Todd K. Martens	Lead Treatment Court Judge, Washington Co. Circuit Court
Honorable Sandra J. Giernoth	Washington County Circuit Court Judge
Christine Zimmermann	Drug Court Coordinator, Elevate, Inc.
Mark Bensen	Washington Co District Attorney, District Attorney's Office
Jeannette Corbett	Assistant District Attorney, District Attorney's Office
Gillion Parham	Lead Public Defender, Public Defender's Office
Timothy Drewa	Public Defender, Public Defender's Office
Captain Scott Lehman	Jail Administrator, Washington Co Sheriff's Department
Sergeant Michael Hennes	Sergeant, Washington Co Sheriff's Department
Michelle Hetebrueg	Field Supervisor, Department of Corrections
Nate Fogle	Probation Agent, Department of Corrections
Julie Driscoll	Director, Washington County Health & Human Services
Vanessa Baumann	SUD Coordinator, Washington County Human Services Dept.
Mary Simon	Executive Director, Elevate, Inc.
Donald Myles	Drug Court Case Manager, Elevate, Inc.
Michelle Solheim	Drug Court Case Manager, Elevate, Inc.

## The Basics

**What is the Washington County Drug Treatment Court?** The Washington County Drug Treatment Court was created in recognition that many individuals find themselves in the criminal justice system because of a substance or alcohol use disorder. It is an alternative to traditional incarceration and probation that seeks to truly help participants overcome their addictions and lead healthy, law-abiding and productive lives, rather than simply punish them. The Washington County Drug Treatment Court is a program that employs a holistic and evidence based-approach to treatment and supervision.

**How do I enter into the Washington County Drug Treatment Court?** An eligible individual becomes a participant in the Washington County Drug Treatment Court by coming to an agreement with his/her attorney and the District Attorney's Office (the prosecutor) that Treatment Court is appropriate. This program is strictly voluntary. You can remove yourself from the program by reporting to the Court and requesting removal. You may also be removed for failing to comply with program rules.

**Who is involved?** The Washington County Drug Treatment Court team is comprised of professionals from a variety of fields and disciplines. It includes a judge, a prosecutor, a defense attorney, probation officers, treatment providers, case managers and law enforcement officers. The Treatment Court team meets weekly to assess each participant's progress and address any issues that may arise. While the entire team offers input into the progression of each participant, the ultimate decision of whether a participant receives an incentive or a sanction, is removed from the program, or graduates from the program, lies with the judge.

**What do I get out of entering into the Washington County Drug Treatment Court?** By participating in the Washington County Drug Treatment Court, you will have the opportunity to engage in all the various substance use and mental health services in or around our community. You will also have access to wraparound services that will help make your recovery easier to obtain and maintain, including help with housing, medical needs, job training, family support and financial support. Those who complete Washington County Drug Treatment Court will benefit legally as well. Each participant entering the program will have a written agreement between themselves, their attorney, and the prosecutor, which specifies exactly what will happen with their criminal case(s) upon graduation.

**What do I give up by entering into the Washington County Drug Treatment Court?** By voluntarily entering in the Washington County Drug Treatment Court, you are agreeing to an increased level of supervision and more court appearances. This includes, but is not limited to, frequent and random drug testing, home visits by law enforcement officers, and depending on the phase, abiding by curfews and attending court more often than you may be used to. In addition, you will participate in structured substance use treatment activities several days a

week including individual and group therapy, as well as recovery support groups. If you have questions or concerns about any of these requirements, it is important that you discuss them with your attorney before agreeing to enter the Treatment Court program.

## **The Phases**

The Washington County Drug Treatment Court Program is divided into five phases. Each phase has specific goals, responsibilities, and expectations for your participation. You must successfully complete all requirements in each phase before moving to the next phase. You will graduate from the program when you have completed all requirements for Phase 5. It should be noted that participants must have 90 days of success in the community before advancing to Phase 4 or 5. That is, if incarcerated or participating in residential treatment, the participant must have 90 days following their release from jail or completion of the residential program before moving to these higher-level Phases.

### **PHASE 1: Acute Stabilization**

**60 Days (minimum)**

The goal of the first phase is to help you stabilize both physically and emotionally after you stop using substances, learn to manage withdrawal symptoms, and clear your mind and body of the effects of the substance(s). During this phase, you will be assessed, a case plan will be created, and you will begin treatment. During this first phase, you will learn how the Treatment Court works and what is needed to be successful in the Program.

Participant will comply with the following appointments and expectations throughout Phase 1.

#### **Requirements**

1. Status hearings 1/week
2. Case management appointments 2/week
3. Drug testing at least 3/week
4. DOC appointments 2-4/month
5. Engage in the recommended treatment and level of care
6. Complete Diversion Case Plan
7. Obtain medical assessment
8. Identify and remove other barriers to accessing services
9. Curfew checks
10. 8:00 PM curfew or determined by the DTC team

#### **Graduation**

1. Client has engaged in treatment
2. Maintained compliance with appointments and supervision requirements
3. 14 consecutive days sober
4. Developed Diversion Case Plan

**PHASE 2: Clinical Stabilization**

**90 days (minimum)**

The primary goal of Phase 2 is for participants to actively engage in treatment services, demonstrate efforts to apply skills learned in treatment, as well as progress toward achieving treatment goals focused on their needs.

Participant will comply with the following appointments and expectations throughout Phase 2.

**Requirements**

1. Status hearings 2/month
2. Case management appointments 1/week
3. Drug testing at least 2-3/week
4. DOC appointments 2/month
5. Developed treatment plan with treatment provider
6. Coordination of care among DTC team members
7. Avoiding high risk people and places
8. End of phase begin engaging in community support groups
9. Curfew checks
10. 9:00 PM curfew or determined by the DTC team

**Graduation**

1. Client has engaged in treatment and developed treatment plan
2. Client has maintained compliance with appointments, treatment, and supervision requirements
3. 30 consecutive days sober

**PHASE 3: Prosocial Habilitation**

**90 days (minimum)**

The primary goal of Phase 3 is for the participant to engage in prosocial activities, develop a sober support network, and improve your quality of life. Activities may include evaluating long-term vocational and/or educational goals, participating in educational or job training programs, improving budgeting skills and maintaining sober, stable housing. Identifying and addressing personal issues that have interfered in your life will also be important. This may include recognizing negative patterns of thinking, learning to make better decisions, repairing relationships, and exploring other things that are getting in the way of your ability to be happy and effective in the world.

Participant will comply with the following appointments and expectations throughout Phase 3.

**Requirements**

1. Status hearings 2/month
2. Case management appointments 1/week
3. Drug testing at least 2/week
4. DOC appointments 2/month
5. Continued engagement in recommended treatment with demonstrated progress toward meeting treatment goals
6. Establish sober support network
7. Engaging in prosocial activities to replace substance use behavior
8. Develop goals related to education/employment
9. Continue engagement in community support groups
10. Curfew checks
11. 10:00 PM curfew or determined by the DTC team

**Graduation**

1. Engagement and progress in treatment
2. Compliance with case management, treatment, and supervision
3. Began sober support network
4. Began prosocial activities
5. 45 consecutive days sober

**Phase 4: Adaptive Habilitation****90 days (minimum)**

The primary goal of Phase 4 is for participants to develop healthy lifestyle habits, positive relationships that support recovery, and balance of employment/education and recovery pursuits that is supportive of long-term recovery. Participants also focus on relapse prevention and long-term goals. These activities will help you build confidence, strengthen your recovery, and improve your quality of life.

**Requirements**

1. Status hearings 2/month
2. Case management appointments 2/month
3. Drug testing at least 2/week
4. DOC appointments 2/month
5. Continued engagement and progress in treatment
6. Continued engagement with sober support and prosocial activities
7. Engaged in education and/or employment
8. Accomplish objectives supportive of education/employment
9. Engage in ancillary services as recommended supportive of recovery
10. Parental/family/supportive other involvement
11. Curfew checks
12. 11:00PM curfew or determined by the DTC team

**Graduation**

1. Engagement and progress in treatment
2. Compliance with case management, treatment, and supervision
3. Continued engagement with sober support and prosocial activities
4. Began employment/vocational training/education
5. Developed case plan goals related to ancillary services and needs
6. 60 days consecutive days sober

**PHASE 5: Continuing Care****90 Days (minimum)**

Participant will comply with the following appointments and expectations throughout Phase 5.

**Requirements**

1. Status hearings monthly
2. Case management appointments 1/month
3. Drug testing at least 2/week
4. DOC appointments 1/month
5. Continued engagement in treatment
6. Developing continuing care plan with team members and social supports
7. Maintained prosocial activities and sober support network
8. Continued employment/education
9. Continued engagement of parental/family/supportive other
10. Continued engagement in ancillary services supportive of long-term goals and recovery efforts
11. Curfew checks
12. Curfew determined by the DTC team

**Graduation**

1. Compliance with program requirements, supervision, and treatment recommendations
2. Maintained sober supports, prosocial activities, and employment/educational activities supportive of recovery
3. Progress in accomplishing ancillary goals supportive of long-term recovery
4. Developed and shared continuing care plan with all team members and sober supports
5. 90-days consecutive sobriety.

**Graduation**

Upon successful completion of all five phases of the Treatment Court, you will successfully graduate from the Washington County Drug Treatment Court! Your graduation ceremony will be a celebration of completing all requirements of the program.

Graduation is a very important event. Your family and friends will be invited to join you at a special ceremony as the Treatment Court Judge and Team recognize you for your accomplishments and encourage you to continue in a substance free lifestyle.



## QUESTIONS ABOUT PHASES

**How do I move on to the next phase?** In order to move on to a new phase, you must meet the requirements of advancement. Each phase includes new goals you must work towards and lengthening periods of sobriety that you must maintain. Ultimately, the judge decides when you have satisfied the requirements of each phase and are ready to move on to the next phase.

**What happens if I do not complete a requirement of one of the phases?** You cannot advance to the next phase if you do not meet the advancement requirements. Failing to meet certain requirements can result in sanctions (see pages 10-11); however, you will never be moved back to an earlier phase. The Washington County Drug Treatment Court recognizes that some participants have different challenges, and some individuals may take longer than others to complete each phase.

**What should I do if I know that I am unable to comply with a particular requirement?** If you are unable to comply with a particular requirement, you are expected to be in touch with the appropriate team member as soon as you are aware that you cannot comply. For example, if you are unable to attend a treatment session, you are responsible for letting your provider know as soon as you are able. Similarly, if you are unable to make your curfew on a particular night, you are responsible for letting your probation officer know as soon as you are able.

**What is meant by a “pro-social activity”?** Pro-social activities are enjoyable, constructive, non-drug and alcohol related activities involving the community, family and/or friends. Examples include attending a school or sports event at your child’s school, participating in church events, taking a class that interests you such as yoga, cooking, or gardening; participating in a book club or other type of club depending on your interests, and going on a hike with positive, pro-social friends. If you are unsure whether an activity will be considered pro-social, be sure to check with your team.

## INCENTIVES

One of the ways the Washington County Drug Treatment Court operates is by rewarding compliant behavior and progress. These rewards are called incentives. Incentives are positive responses for meeting or exceeding program requirements and expectations and are meant to inspire more progress. Some examples of incentives you may receive are:

- **Verbal praise.** It is important that your accomplishments, efforts, and milestones be recognized. You can expect to be praised and congratulated by the judge and your team.
- **Applause.** You deserve to have your successes recognized by the rest of the drug court participants. Sometimes the other participants may be asked to applaud and publically acknowledge your progress.

- **Docket placement.** Treatment Court sessions can sometimes be lengthy while you wait for your case to be called. You can expect to be placed higher on the docket list, meaning earlier release from court sessions.
- **Fishbowl drawing.** As recognition for progress, participants are entered into the Fishbowl weekly for chances at a monthly drawing.
- **Less frequent court appearances.** When you enter into Treatment Court, you will be attending court every week. You may be rewarded with not needing to appear as frequently.
- **Later curfew.** Phases 1-4 each have a curfew that some participants might feel is limiting. You will be able to earn a later curfew through continued compliance with your Treatment Court responsibilities.

## SANCTIONS

Another way the Washington County Drug Treatment Court operates is through the use of sanctions for non-complaint behavior and unlawful conduct. The Judge uses sanctions in ways that are meant to be predictable, consistent and fair. Some examples of sanctions include:

- **Verbal reprimand.** You can expect to be verbally reprimanded by the judge when you fail to meet the requirements of this program.
- **More frequent court appearances.** If you've been rewarded by not needing to appear in court as often, you might be sanctioned by being ordered to appear as frequently as if you were in an earlier phase.
- **Earlier curfew.** Just as you are able to earn a later curfew, you can also expect to be sanctioned by being given an earlier curfew.
- **Community service.** You might be ordered to perform a certain amount of community service as a sanction for noncompliance. This would be in addition to your other Treatment Court responsibilities.
- **Phase Delay.** You might experience a delay in phase up if you do not demonstrate compliance with the expectations and requirements of the program.
- **Flash incarceration.** If the noncompliance is significant enough or persistent enough, you can expect to receive a small term of incarceration.
- **Personalized sanctions.** The judge may also design a sanction that is specific to you and the circumstances of your noncompliance, such as being directed to write an essay or written assignment.

## OTHER INTERVENTIONS

The Washington County Drug Treatment Court recognizes that sometimes a participant's failure to progress is not due to a lack of trying or desire to succeed, but is instead a sign that a change

in that participant's plan is needed. These other interventions are not sanctions and should not be viewed as such. These may include:

- **Increased treatment.** Your treatment plan may be adjusted throughout this program and, depending on your individual needs, you may be required to participate in increased substance use treatment and/or individual therapy, including mental health therapy.
- **Residential treatment.** If deemed necessary by your treatment provider, you may be referred to residential treatment, with the expectation that you will return to the Washington County Drug Treatment Court upon completion of that residential treatment.

## **EXPECTATIONS & REQUIREMENTS**

- **Reporting Requirement** You must report any new arrests or charges to your probation officer and case manager at your earliest opportunity. New charges may result in your removal from the Treatment Court program. As with any other noncompliant behavior, your team will discuss and the judge will decide on the appropriate sanction.
- **Attendance** Your attendance is mandatory throughout your participation in the Washington County Drug Treatment Court Program. If you must miss a case management appointment or Drug Treatment Court session due to an important obligation, you must notify the appropriate member of your team when you become aware of the situation. If you are unable to reach the team member, you should leave them a message explaining the circumstances. If you are sick, you may be required to provide documentation.
- **Honesty** A cornerstone of the Washington County Drug Treatment Court is honesty. You are expected to be honest with yourself, your case manager, your team, your treatment providers and the judge. Even if you have something negative to report, such as a relapse, you should still be open and truthful with the Drug Treatment Court team. The Drug Treatment Court team recognizes that your progress may not always be perfect or linear, and being honest about your struggles will make it less likely that you are sanctioned for noncompliance.

## **RIGHTS**

**Counsel** Even though much of the Washington County Drug Treatment Court process is collaborative, you still have the right to consult with a lawyer with whom you have attorney-client

privilege. Your adversary counsel must not be part of the team discussing your progress. If you have adversary counsel, that attorney will operate with the rules of confidentiality. The defense attorney that is part of the team is NOT your adversary counsel.

**Due Process** While much of the Washington County Drug Treatment Court aims to move away from the traditional adversarial court process, you do not give up all your due process rights by entering the program.

If you **face an allegation of noncompliance for the purposes of a sanction**, then the following procedure applies:

- (1) The Probation Agent team-member will require that you provide a written statement regarding the alleged violation. In your written statement, you will need to admit or deny the alleged violation.
  - a. If you admit, you waive your right to have a hearing to determine if the violation occurred. The Washington County Drug Treatment Court Judge will determine the appropriate sanction to impose without a hearing.
  - b. If you deny, you must state whether you believe evidence exists that the noncompliance allegation is false.
  - c. If you deny and fail to identify evidence that the noncompliance allegation is false, you waive your right to a hearing to contest the allegation. The Washington County Drug Treatment Judge will determine the appropriate sanction to impose without a hearing.
- (2) Noncompliance Denial Hearing. The Washington County Drug Treatment Court Judge will conduct a noncompliance hearing if you allege that that evidence exists that the noncompliance allegation is false.
  - a. Rights.
    - i. The right to the assistance of counsel.
    - ii. The right to attend the hearing in person or by electronic means.
    - iii. The right to deny the allegations.
    - iv. The right to oral argument
    - v. The right to submit documentary evidence.
    - vi. The right to waive the hearing.
  - b. Procedure.
    - i. The Washington County Drug Treatment Judge shall weigh the arguments and submitted documents.
    - ii. The rules of evidence, other than ch. 905, do not apply including hearsay and authenticity rules.
    - iii. The participant has the burden of proof to establish, by a preponderance of the evidence, that the allegation is false.
- (3) Sanctions. Participants do not have a right to counsel or a hearing to address the type of sanction the Drug Treatment Judge imposes.

If you **facing removal** from the Washington County Drug Treatment Court, then you have the following rights:

- c. Notice. Notice of a removal hearing shall be provided within 5 days of the Washington County Drug Treatment Court moving for removal to the participant, and the State Public Defender's Office. The notice shall include:
  - i. The date, time, and place of the hearing;
  - ii. The conduct that the participant is alleged to have committed and the rule or condition that the participant is alleged to have violated;
  - iii. A list of potential evidence and potential witnesses to be considered at the hearing which may include any of the following:
    - 1. Any documents,
    - 2. Any physical or chemical evidence;
    - 3. Results of a breathalyzer test or other drug test;
    - 4. Any statements by the participant;
    - 5. Police reports regarding the allegation;
    - 6. Photographs;
    - 7. Witness statements.
- d. Participant Rights. The participant's rights at the hearing include any of the following:
  - i. The right to attend the hearing in person or by electronic means.
  - ii. The right to deny the allegations.
  - iii. The right to be heard and to present witnesses.
  - iv. The right to present documentary evidence.
  - v. The right to question witnesses.
  - vi. The right to the assistance of counsel.
  - vii. The right to waive the hearing.
  - viii. The right to subpoena to compel the attendance of witnesses under the same procedure as provided by § 805.07(1).
- e. Procedure.
  - i. The Washington County Drug Treatment Judge shall weigh the credibility of the witnesses.
  - ii. The Washington County Drug Treatment Judge may accept hearsay evidence.
  - iii. The rules of evidence other than ch. 905 do not apply.
  - iv. The District Attorney has the burden of proof to establish, by a preponderance of the evidence, that the client violated the rules or conditions of Drug Treatment Court.

**Confidentiality** Throughout this program, you will be engaged in treatment and therapy that, for some, might be difficult and deeply personal. When discussing your progress with the rest of the team, your treatment providers will only be sharing those things necessary to determining what next steps are appropriate.

**Self-Advocacy** Your team will meet regularly to discuss your progress, and the judge will decide what next steps are appropriate based largely on the information offered by team members. However, you will always be given the opportunity to tell the judge things you feel are important, explain your noncompliance if relevant, and correct misrepresentations if they occur.

### **Alcohol and Drug Testing Procedures**

WCDTC participants are randomly tested for drugs/alcohol at a minimum of twice per week. Random Urinalysis Drug Testing is required of all participants and facilitated by a call-in procedure.

- All participants will be given the phone number to call that will inform them if they need to report for testing. **1-800-464-9220**
- All participants will also be given a participant login and PIN to access the reporting system electronically. <https://premier.certatrust.com/Login/login.php>
- Participants will **call the testing line each day between 5:00 A.M. and 9:00 A.M.** to find out if they are required to report for testing.
- If the call line informs the participant to report for testing, he or she must report to **Elevate, Inc. in West Bend, WI on Mondays and Wednesdays between 8:00 and 4:00 P.M., Tuesdays and Thursday between 8:00AM and 6:00PM and Fridays between 8:00AM and 12:00PM.**
- If participants are to report for **testing on weekends or holidays, he or she must report to the PAC/Acute Care Services 333 E. Washington St; West Bend between 9:00 A.M. and 10:00 A.M.**
- Participants must park in the lot by HWY 33 and enter through the North entrance doors. All other entrances are locked.
- Participants **will need to produce a state issued picture ID** such as a driver's license or state ID card at time of testing for verification purposes.
- Participant will be expected to provide a PBT and UA sample at each appointment. PBT's will not be conducted on weekends or holidays.
- Participants will be required to wait on the premises until they are able to provide a sample.
- **No children or visitors are allowed inside the testing site. Children must be supervised outside of the testing site.**
- All collections will be observed.
- If the participant is not able to secure transportation, they will need to call their case manager prior to 8:30am to inform them of the issue and determine potential solutions.
- Participants are responsible for adjusting their occupational hours to be prepared for daily tests.
- Participants will be informed not to use Nyquil, Listerine, or any other products containing alcohol. Use of such products may result in a positive PBT and/or and will be deemed a failed test.

- Participants cannot use any products containing CBD.
- The participant will follow the same procedure daily.
- Participants will be tested multiple times per week.
- Any participant can be called upon to report for testing if deemed appropriate by their probation agent, case manager, Drug Court Coordinator, and/or treatment provider.
- The schedule shall be set up such that each participant is randomly screened for banned substances from one to three times per week.
- The system also incorporates randomized testing by adding additional testing days regardless of what phase the participant is in.

**Urinalysis Collection**

The WCDTC will employ several techniques to minimize tampering and adulteration of urinalysis and oral fluid samples. The collection staff to ensure accurate testing will follow the following procedures:

1. Collector will verify participant identification upon arrival with a **state issued photo ID** such as a WI Driver’s License or Wisconsin State ID Card.
2. Collector will conduct a PBT/breath test. PBT’s will not be conducted on holidays or weekends.
3. Same-gender collection staff member will supervise dropping of specimens. The tester will enter the bathroom area with the participant to ensure no tampering is evident.
4. In the event a same-gender collector is not available, participant will provide an oral fluid swab sample.
5. The participant must leave all bags and jackets in the custody of the collector before entering the bathroom.
6. The participant will empty all pockets and show the collector all possible areas of hiding. The bathroom will be cleared of all possible contaminants and tampering devices.
7. Participant lifts shirt to expose waist and shake out waistband.
8. Participant is given specimen cup or collection wand.
9. Collector directly observes urine pass into the cup.
10. Participant should not block urine collection view with clothes, body parts or hair.
11. Collector reads and records results. All procedures are within view of the WCDTC participant so that accusations of tampering cannot be charged to the tester.
12. Collection results will not be available on the weekends or holidays as all specimens will be sent into the lab for testing confirmation.
13. The participant will wash/sanitize their hands.

**IMPORTANT PHONE NUMBERS**

Treatment Court Coordinator: Christine Zimmermann..... 262-357-4995  
 Case Manager: Don Myles..... 262-665-7774  
 Case Manager: Michelle Solheim..... 262-402-8506

Elevate, Inc.  
705 Village Green Way  
West Bend, WI 53090

Probation Officer: Nate Fogle.....262-388-8279

Department of Corrections  
273 S 17<sup>th</sup> Ave  
West Bend, WI 53095

Washington County Mental Health Center:.....262-335-4600

Washington County Human Services  
333 E. Washington St  
West Bend, WI 53095

Acute Care Services:.....262-365-6565

**Weekend/Holiday Collection Site**  
Washington County Human Services  
333 E. Washington St  
West Bend, WI 53095

Washington County  
Sheriff's Department:.....262.335-5370

Corrections Officer:

Defense Attorney:

Treatment Provider:

**Alcohol & Drug Testing Line: 1-800-464-9220    PIN Number: \_\_\_\_\_**

**Alcohol & Drug website and login info:**

<https://premier.certatrust.com/Login/login.php>

**NOTES:**